

**System Overview** 

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This guide covers features available in NETLAB+ version **2009.R1** and later.

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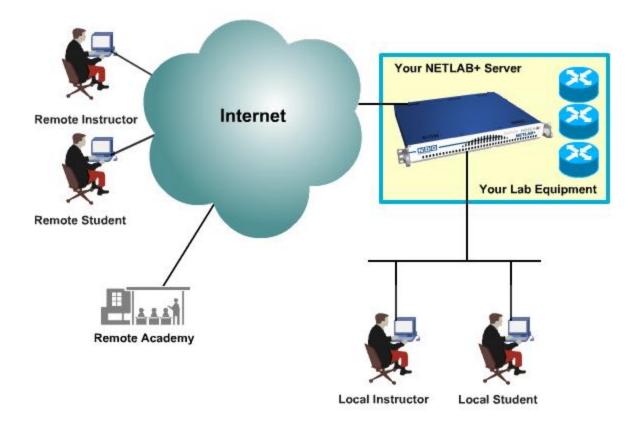
# 1 What is NETLAB+?

NETLAB+ is an Internet based network lab for instructor led training developed by Network Development Group, Inc. NETLAB+ allows organizations to use the power of the Internet to teach students by facilitating direct interaction with real network equipment. Students throughout the world have real-time access to the equipment in a training environment that is easy to manage and allows students and instructors to simultaneously share connections to the same equipment.

The NETLAB+ system is delivered as a network appliance and requires no customer knowledge of UNIX, web server software, or other system administrator functions. NETLAB+ is a turnkey product loaded and configured on a server for web-based lab access and equipment management of your Cisco routers, switches, firewalls, and PCs. NETLAB+ supports collaborative instructor-led class lectures, instructor self-preparation, student teams, and student self-study.

NETLAB+ provides a safe "sandbox" for users to schedule, configure and interact with lab equipment. All lab equipment and supporting devices are located safely behind the NETLAB+ server and not directly exposed to outside or public networks.

Automation of common tasks frees-up the instructor to focus on teaching. The NETLAB+ software will load and save device configurations, recover lost passwords, scrub equipment, and prepare the equipment for the next reservation upon completion. Remote access session sharing allows the instructor to share console access with students. The instructor can review and assess a student's actual work on real gear during or after lab sessions. NETLAB+ will even power off the lab equipment when no upcoming reservations are scheduled. Prior to the next lab session, NETLAB+ will power the equipment on and pre-load configurations.



#### The NETLAB+ product line consists of three versions:

**NETLAB Professional Edition**<sup>®</sup> is a customized remote appliance that uses your own lab topologies. NETLAB<sub>PE</sub> systems can be customized to display customer's logos and branding, text box colors, system name, and welcome message. A NETLAB<sub>PE</sub> system can host up to 150 lab devices.

**NETLAB Enterprise Edition**<sup>®</sup> is a custom-built appliance that includes all the features of a NETLAB<sub>PE</sub> system along with hardware upgrades to support the customer's unique requirements. NETLAB<sub>EE</sub> is an ideal choice for enterprise-level customers who require capabilities beyond the 150 lab device NETLAB<sub>PE</sub> limit.

**NETLAB Academy Edition**<sup>®</sup> is a remote lab appliance designed to provide online delivery of the Cisco Networking Academy Program curriculum. NETLAB<sub>AE</sub> systems provide limited customization options including the display of a custom system name and welcome message. Up to 12 equipment pods can be hosted on a single NETLAB<sub>AE</sub> system. Two of the 12 pods may be customized topologies.

# 2 Why is NETLAB+ Beneficial?

NETLAB+ provides a safe "sandbox" for users to schedule, configure and interact with lab equipment. All lab equipment and supporting devices are located safely behind the NETLAB+ server and not directly exposed to outside or public networks.

NETLAB+ has a calendar interface, which manages access to equipment bundles. Automation of common tasks frees-up the instructor to focus on teaching. The NETLAB+ software will load and save device configurations, recover lost passwords, scrub equipment, and prepare the equipment for the next reservation upon completion. Session sharing allows the instructor to share console access with students. The instructor can review and assess a student's actual work on real gear during or after lab sessions. NETLAB+ will even power off the lab equipment when no upcoming reservations are scheduled. Prior to the next lab session, NETLAB+ will power the equipment on and pre-load configurations.

#### **Training Organization Benefits:**

- Equipment Access for Blended Distance Learning
- Share Equipment Resources with Other Academies
- Potential to Access Equipment at Other Schools
- Higher Return on Equipment Investment
- Increase Student Lab Time
- Lab Management Software that Frees-up Instructors
- Host Academy curriculum
- Graphical User Interface (GUI) for System Administration

#### Instructor Benefits:

- Automates Lab Management and Cleanup Tasks
- Equipment Access from Home for Class Preparation
- Recover Erased Flash and Passwords
- Share Sessions with Your Students
- Record and Assess Student Lab Work
- NETLAB+ will Save Configurations and Reload if Desired
- Manage Configuration Files
- Ability to Create Library of Configurations to Load

#### **Student Benefits:**

- Equipment Access via the Internet
- Reinforce Skills Learned in Class
- Potential Access to Equipment at Hosting Schools
- Share Sessions with Peers and Instructors
- Review Lab Work with Instructors

# 2.1 Supporting Distance Education

NETLAB+ is ideally suited to enable training organizations to meet the needs of the increasing number of students who prefer the flexibility and cost effective advantages of online programs. Using NETLAB+ to implement remote access to IT equipment allows programs to be accessible to students across the globe. The organization's potential student population is no longer subject to geographic limitations.

As reported in the <u>Staying the Course: Online Education in the United States</u>, 2008 survey by the Sloan Consortium<sup>™</sup>, online enrollment rose by more than twelve percent from a year earlier. Factors such as higher fuel costs and rising unemployment have lead to an increase in students opting for online courses. Meeting the needs of this growing market is a prime consideration for all training organizations, which is especially challenging at a time when many face budgeting shortfalls.

NETLAB+ provides an effective way to make IT equipment accessible to students enrolled in a distance education program. Students accessing IT equipment through NETLAB+ benefit from the same hands-on training experience as students seated on campus. Using NETLAB+, students and instructors can share worldwide access to real networking equipment and remote PCs in a training environment that is easy to use and manage.

### 2.2 Solutions Serving Disadvantaged Students

For organizations seeking to meet the needs of the disadvantaged student population, the benefits that NETLAB+ provides by facilitating remote access to real IT equipment can be a key factor in implementing a program that is accessible to the disadvantaged student population:

- NETLAB+ is a cost effective solution that allows organizations to maximize the return on their investment in lab equipment by facilitating "24x7" access to equipment.
- Low-cost distance education programs fill a critical need by adult learners displaced from the workforce who have no access to employer-sponsored training.
- Students living in rural areas, or areas where growth and industry are depressed, may have limited access to local training programs. These students rely heavily on the availability of distance education programs and benefit significantly from programs where the costs and logistics of travel to a training center are not barriers to their success.

• A NETLAB+ system may be used serve multiple communities (schools, institutions academies, etc.). Blocks of time on equipment pods may be allocated by community to ensure that each community receives a predetermined share of lab resources. This can provide a means for organizations with limited budgets to defray expenses by sharing expenses.

# 3 **NETLAB+** Features

# 3.1 Equipment Pods



A pod (or lab topology) is a single instance of a set of lab gear that students and instructors interact with during their training via the NETLAB+ system. It is a logical group of equipment that is physically interconnected and can be reserved as a single resource from the

scheduler. In addition, a pod is isolated from other pods during normal operation.

NETLAB Academy Edition<sup>®</sup> users may refer to the guide written specifically for the podtype they plan to install. Pod-specific planning and installation guides include:

- NETLAB<sub>AE</sub> Multi-Purpose Academy Pod (MAP)
- <u>NETLAB<sub>AE</sub> Network Fundamentals Pod (NFP)</u>
- <u>NETLAB<sub>AE</sub> Basic Router Pod Version 2 (BRPv2)</u>
- NETLAB<sub>AE</sub> Basic Router Pod Version 1 (BRPv1)
- <u>NETLAB<sub>AE</sub> Cuatro Router Pod (CRP)</u>
- NETLAB<sub>AE</sub> Cuatro Switch Pod (CSP)
- <u>NETLAB<sub>AE</sub> LAN Switching Pod (LSP)</u>
- <u>NETLAB<sub>AE</sub> Network Security Pod (NSP)</u>
- <u>NETLAB<sub>AE</sub> Basic Switch Pod Version 2 (BSPv2)</u>
- <u>NETLAB<sub>AE</sub> Basic Switch Pod Version 1 (BSPv1)</u>
- <u>NETLAB<sub>AE</sub> Advanced Router Pod (ARP)</u>
- <u>NETLAB<sub>AE</sub> Advanced Switch Pod (ASP)</u>
- <u>NETLAB<sub>AE</sub> Security Router Pod (SRP)</u>
- NETLAB<sub>AE</sub> Security PIX Pod (SPP

# 3.2 Lab Access

Lab reservations are made using the scheduling system (see section 3.4). At the scheduled time, the lab session may be entered.

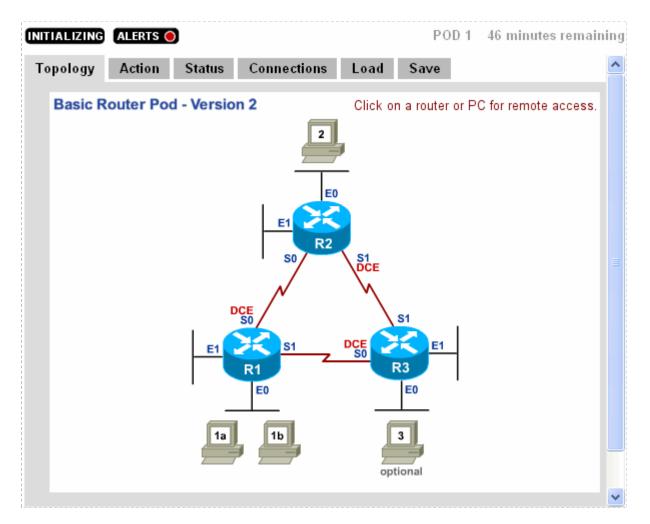
LAB	RESERVATIONS		
ID	DATE / TIME	DESCRIPTION	POD
<u>919</u>	NOW TODAY 11:30PM - Tue Feb 14, 2006 12:30AM ENTER LAB	SSS Team A: Ann Dole, John Smith, Mary Smith Class: CCNP Fall Class Reserve Basic Router Pod Version 2 (no exercise)	POD 1 BASIC ROUTER POD v2 3 Routers PC Support
<u>920</u>	NOW TODAY 11:30PM - Tue Feb 14, 2006 12:30AM ENTER LAB	SSS Team C: Bob Miller, Ida Lerner Class: CCNP Fall Class Reserve Basic Switch Pod Version 2 (no exercise)	POD 2 BASIC SWITCH POD v2 1 Router, 2 Switches PC Support
<u>922</u>	Tue Feb 14, 2006 9:00AM - 10:30AM	nstructors: Jane Doe	POD 1 BASIC ROUTER POD v2 3 Routers PC Support

The Lab Access Page displays the name of the pod, number of minutes remaining in the lab session, and the user name (student or instructor). The page is divided into several tabbed sections, allowing users to easily access all of NETLAB+'s functions. The **Topology, Action, Status, Connections, Load, Save** and **Exercise** sections can be accessed by selecting the section name on the tab.

Lab Access	INSTRUCTOR						
MyNETLAB	Logout						🔒 janedoe
				POD 1	44 minut	es remaining	WE'RE DONE
Topology	Action	Status	Connections	Load	Save	Exercise	

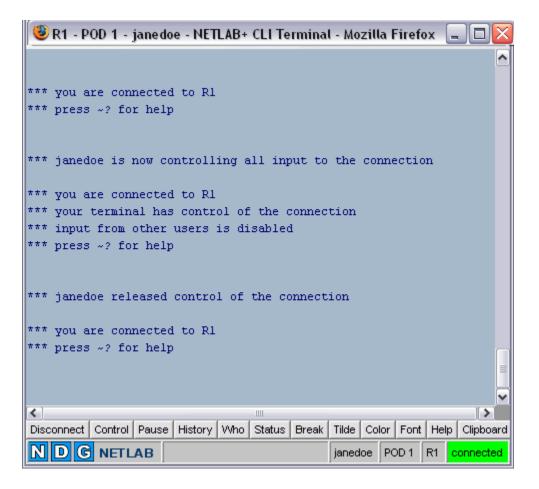
# 3.2.1 Topology Tab

The **Topology** tab displays the lab topology including the IP addressing scheme and physical or logical connections You may click on all devices configured for direct access to establish direct console or GUI access.

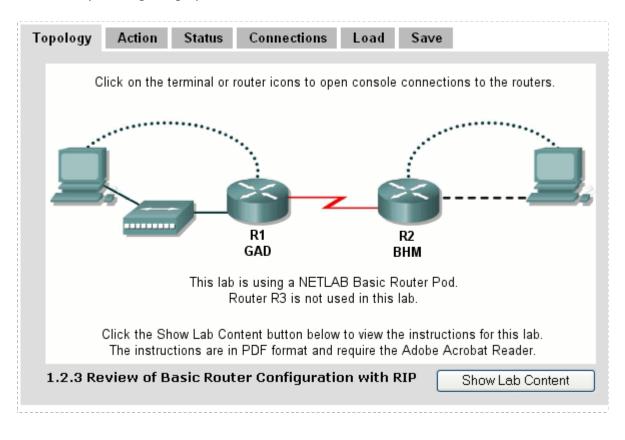


For this example, console access has been opened to ROUTER1, where you may enter commands. In NETLAB+, you may share the console port with other users.

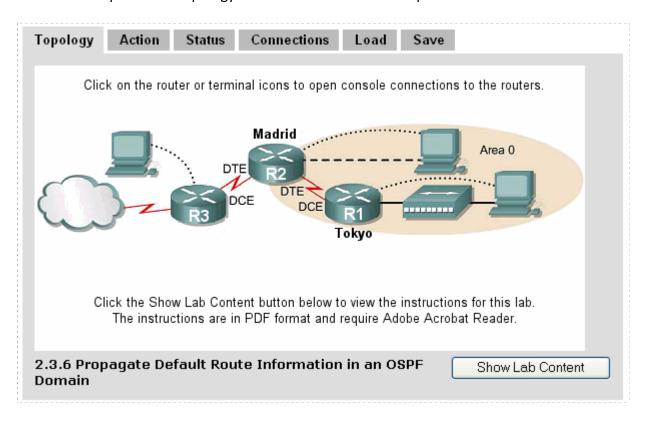
If you are using the NETLAB+ CLI Terminal as the remote terminal application to communicate with certain lab equipment, you may click on any of the buttons on the button bar at the bottom of the screen to invoke special NETLAB+ features. For example, clicking on the Control button allows you to take control of the session, other users can see what you are typing, but cannot type at the same time. These commands may also be conveniently entered using keyboard shortcuts. Use of the NETLAB+ CLI Terminal is optional; users may configure NETLAB+ to the terminal application preference and settings of their choice.



In this example, a lab reservation was made to perform a lab exercise, (see section 0). The topology page displays graphics specific to the selected lab exercise, devices may be accessed by clicking the graphic of the device.



Another example of the Topology tab for a lab reservation to perform a lab exercise.



Here, we will open a connection to R3 by clicking on the device.

🕲 R3 - POD 1 - janedoe - NETLAB+ CLI Terminal - Mozilla Firefox 🗔 🗖 🔯
*** you are connected to R3
*** press ~? for help
Trying 169.254.1.21
Connected to 169.254.1.21.
Escape character is 'off'.
*** you are connected to R3
*** press ~? for help
< · · · · · · · · · · · · · · · · · · ·
Disconnect Control Pause History Who Status Break Tilde Color Font Help Clipboard
NDGNETLAB janedoe POD 1 R3 connected

# 3.2.2 Action Tab

The **Action** tab provides a convenient method to power off, power on, power recycle, scrub devices (return them to clean state) or perform automatic password recovery. Actions may be performed on single devices or the entire pod simultaneously.

Тор	ology	Action	Status	Co	onnections	Load	Save	Exercise		
	NAME	TYPE			ACTION			ACTION ON ENT	IRE POD	
	R1	Cisco 1841	(S0/1/x)		-select-		✓	-select–	*	
	R2	Cisco 2801/	2811 (SO/1.	/x)	-select-					
	R3	Cisco 2801/	power off power on							
	PC1a	Linux			power recyc	de				
	PC1b	Other			scrub devic	-				
					password re	ecover				
For automated operations to work properly, please use the following passwords for lab routers, switches, and firewalls: console: <b>cisco</b> enable secret: <b>class</b>										

### 3.2.3 Status Tab

The current status of all devices in the topology is displayed on the **Status** tab. For reservations that are instructor-led or team sessions, other users will be attached to devices during a lab session, and the number of users will be displayed. You can also access a device by clicking the device name.

Topology	Action	Status	Connecti	ons	Load	Save	Exercise			
DEVICE	TYPE		POWER	USERS	STATUS					
R1	Cisco 1841	(S0/1/x)	<u> ON</u>	2	normal					
R2	Cisco 2801	/2811 (SO/	/1/x) 🔘 <u>ON</u>	0	normal					
R3	Cisco 2801	/2811 (SO/	/1/x) 🔘 <u>ON</u>	0	normal					
PC1a	Linux		<u>O ON</u>	1	online					
PC1b	Other		O ON	0	online					
PC2					not imp	lemente	d in this pod			
PC3					not imp	lemente	d in this pod			
	CLICK ON THE DEVICE NAME TO OPEN A CONNECTION									

# 3.2.4 Connections Tab

Device connections are shown on the **Connections** tab. For reservations that are instructor-led or team sessions, other users will be attached to devices during a lab session and their User Id and Names are displayed. Each user attached to the device is assigned a *Priority* to determine who can assert exclusive control over the devices when more than one user is sharing the device's console port. Instructors have priority over students. NETLAB+ automated operations have priority over both instructors and students. This tab also contains a button to **Drop My Connections** that allows connected users to quickly disconnect from all devices. Connections to devices can be made from this tab by clicking the device name.

Topology	Action	Status	Connec	tions	Load	Save	Exercise			
DEVICE	TYPE			USER ID		NAME		PRIORITY		
R1	Cisco	1841 (SO/1	/x)	jdoe20	06	Jane Do	е	3		
				jsmith		John Sn	nith	1		
R2	Cisco	2801/2811	(S0/1/x)	-		-		-		
R3	Cisco	2801/2811	(S0/1/x)	-		-		-		
PC1a	Linux			jsmith		John Sn	nith			
PC1b	Other			-		-		-		
	CLICK ON THE DEVICE NAME TO OPEN A CONNECTION									
			👆 Drop	Му Со	nnection	s				

#### 3.2.5 Load Tab

The **Load** tab is used to load saved configuration files into one or more console based devices. These saved configuration files can be the result of a previously saved session, or files created and edited offline. The file path is displayed at the top of the directory list. The top level folders allow for separation between personal and class files (see section 3.8).

Topology	Action	Status	Connections	Load	Save	Exercise					
Top Level Folders Accessible by jdoe2006											
NAME	TYPE										
My Personal Folder (jdoe2006) folder											
🗖 My Clas	s Folders						folder				
			work properly, ( walls:	olease us	e the fol	llowing pass	swords for				
lab routers, switches, and firewalls:											
console: c	console: <b>cisco</b> enable secret: <b>class</b>										

#### 3.2.6 Save Tab

The **Save** tab is used to save the configuration files of one or more console based devices into selected folders that reside on the NETLAB+ server. Configurations can be saved at any point in the lab reservation. There are two options when saving configuration files. A configuration folder can be created to hold the configuration files for all devices or files for specific devices can be saved individually. To manage configuration files, please refer to section 3.8).

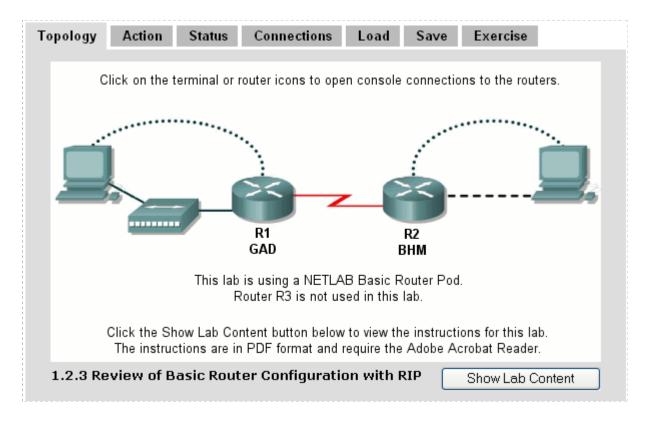
Topology	Action	Status	Connections	Load	Save	Exercise				
CURRENT FOLDER (configurations saved here)  Change Folder  Change Folder										
SAVE ALL (er	nter a folder n <mark>e 2 Configs</mark>		Sav	e All						
DEVICE FIL R1 R1 R2 R2			Save	=						
😵 R3 🖪		configura	Save							
Overwrite existing configurations For automated operations to work properly, please use the following passwords for lab routers, switches, and firewalls: console: <b>cisco</b> enable secret: <b>class</b>										

# 3.2.7 Exercise Tab

For lab reservations that have been scheduled as instructor-led training sessions, (see section 3.4), there is an additional tab, the **Exercise** tab.

The Exercise tab allows instructors to select lab exercises during the lab reservation. The current lab exercise is displayed at the top.

Topology	Action	Status	Connections	Load	Save	Exercise						
Current Lab Exercise												
1.2.3 Reviev	1.2.3 Review of Basic Router Configuration with RIP Show Content											
1.2.4 Conve 1.2.5 Verifyi 1.2.6 Troubl 2.3.1 Config 2.3.2 Config 2.3.3 Modify 2.3.4 Config 2.3.5 Config	rting RIP v1 ng RIP v2 C eshooting f uring OSPF uring OSPF ( uring OSPF uring OSPF	to RIP v2 onfiguration RIP v2 using with Loopk Cost Metric Authentica Timers	g Debug back Addresses	⊃F Domair	n 💌							
🗹 Load def	Load default configuration files for exercise (if any)											
Change	Exercise											



The Topology page shows information for the current exercise.

The instructor may return to the Exercise tab at any time during the lab session and select another lab exercise.

Topology	Action	Status	Connections	Load	Save	Exercise					
Current Lab Exercise											
2.3.6 Propa	2.3.6 Propagate Default Route Information in an OSPF Domain Show Content										
2.3.1 Config	uring OSPF				~						
2.3.2 Config	uring OSPF	with Loops	ack Addresses								
2.3.3 Modify											
2.3.4 Config 2.3.5 Config			tion								
			ormation in an OSI	PF Domair							
3.2.1 Config	-										
3.2.3 Verifyi	-		_								
5.2.2 Config											
Reserve Ba	asic Houter	Poa (no ex	ercisej								
Load default configuration files for exercise (if any)											
Change	Exercise										

The Topology page will be updated with graphics for the new exercise.

Topology	Action	Status	Connections	Load	Save	Exercise			
Clic	ck on the rou	ידס	CE DTE DCE	console c	onnections	Area 0			
с	Click the Show Lab Content button below to view the instructions for this lab. The instructions are in PDF format and require Adobe Acrobat Reader.								
2.3.6 Proj Domain	2.3.6 Propagate Default Route Information in an OSPF Show Lab Content Domain								

8/25/2009

### 3.3 Remote PCs

A lab topology may include a *Remote PC*, a remotely accessible PC or server resource on your NETLAB Academy Edition<sup>®</sup> or NETLAB Professional Edition<sup>™</sup> system.

NETLAB+'s remote PC technology allows you to add PCs to your lab pods. Remote PCs include the following features:

- Access to PCs is controlled by the scheduler.
- Instructors and students can share a session and collaborate.
- PC access is point-and-click through your web browser, like any other lab device. A built-in terminal application is provided, so there is no special client software to download.
- NETLAB+ technology proxies all remote access sessions over the TCP port(s) selected by the administrator. You will not have to open multiple IP addresses or ports on your firewall or expose PCs to the public network.
- PCs can be restored to a clean state after a lab reservation.

NETLAB+ supports three kinds of remote PCs, or the option not to implement a particular PC.

- **Direct/VMware.** The PC is implemented using supported <u>VMware Inc.</u> virtualization products.
  - Users can control the keyboard, video, and mouse.
  - Users can power on, shutdown, reboot, and revert to a clean state.
  - Users can have administrator rights.
- **Direct/Standalone.** The PC is implemented on a standalone machine, or a virtual product emulating a standalone machine.
  - Users can control the keyboard, video, and mouse.
  - Users can revert to a clean state by rebooting.
  - Users have limited rights (administrative access not recommended).
- Indirect. The PC is implemented, but not managed by NETLAB+.
  - Users may be able to interact with the PC, but cannot access the keyboard, video, or mouse through NETLAB+.
- **Absent**. The PC is not implemented.

NETLAB+ works in conjunction with certain VMware products to provide the following benefits:

- The keyboard, video and mouse of each virtual machine can be accessed without a "backdoor" network or interface on the virtual machine.
- All access to a virtual machine is proxied through NETLAB+ and the VMware host system, similar to KVM-over-IP hardware solutions.
- NETLAB+ supports *revert to snapshot*. Changes to a virtual machine can be discarded at the end of a lab reservation, returning the PC to a clean state.
- Users can have administrative privileges on a virtual machine without risk.
- NETLAB+ integrates with the VMware API. Users may power on, power off, and revert to clean state (scrub) from the NETLAB+ web interface.
- Users can shutdown and reboot a virtual machine during the lab, without losing changes.
- Virtual network interfaces on a virtual machine can be tied to real networks in the lab (requires 802.1q NIC on the VMware host system).

### 3.4 Scheduler



NETLAB+ includes a scheduling feature to facilitate scheduled access to lab equipment. Equipment can be scheduled for either classroom lectures or student lab time.

To schedule a lab reservation, select **Scheduler** from the menu bar or the link on the body of the MyNETLAB page.

The Scheduler Options screen will be displayed. Instructors have several options available to them as to the type of lab session they may schedule. The scheduling options available to students will depend on the Self Study Access Options selected for the class (see section 0).

**Reserve instructor-led training time for a class**. Use this option for lecturing or guiding a whole class of students. With this option, you and a designated class will share the same lab reservation time.

**Reserve self-study time for teams**. Use this option for allowing your class to work as teams. With this kind of reservation, you can allow your students to share lab time as teams. You can edit team assignments through the Class Manager pages.

**Reserve self-study time for individual learners.** This is a good option to allow students in your class to work as individuals. With this option, you can designate a student to work on a specific exercise or free time to gain practice.

**Reserve an equipment pod for your own use.** This is an ideal option for using lab equipment for your own practice. You can also use this kind of reservation when you want to update your lab equipment, or you want to move the lab equipment around. The reservation process is similar to the other kinds of reservations described above.

**Reserve lab time in a class that you are attending as a learner.** As an instructor, you may be enrolled in a class where you are attending as a learner. You participate in the class identically to other students that are enrolled in the class. Use this option to reserve lab time as a learner in a class. The lead instructor of the class will have the option of participating in the reservation.

After a scheduling option has been selected, the reservation calendar will be displayed, where a reservation time may be selected.

Sche IyNE			Log	out				INSTRUCTO <b>1 jdoe2008</b>
<< Sun 5 12 19 26		Febri Tue 7 14 21 28	. <u> </u>		Fri 3 10 17 24	>> Sat <u>4</u> <u>11</u> <u>18</u> <u>25</u>	Now Showing Wednesday February 8 2006	Today's Date and Local Time <u>February 7, 2006</u> <b>4:01 PM</b> Eastern Time (US & Canada)
		a po	od ar	nd re	ser	atio	me for class CCN POD 1 ASIC ROUTER POL 3 Routers PC Support	
2am 1am	⊕ ⊕							
2am	⊕ ⊕ ⊕							
	⊕ ⊕							
4am 5am	Ð							
	Đ							

#### 3.5 Community Management



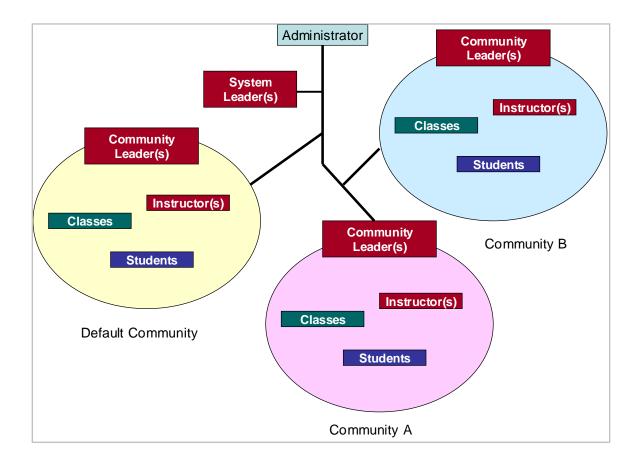
A *community* is a distinct group of instructors, students, and classes. Instructors may only manage students and classes within their own community. Each community reflects a separate autonomous group using the NETLAB+ system. There is no sharing of accounts or class

records between communities.

The ability to support multiple communities on NETLAB+ is designed to facilitate the sharing of a NETLAB+ system among several different groups (schools, institutions academies, etc.). Blocks of time on equipment pods may be allocated by community to ensure that each community receives a predetermined share of lab resources.

For NETLAB<sub>AE</sub>, each Academy using your system should be defined as a community. If the system is being used by a single Academy, the default community assignment should be used.

Multiple communities are optional. Keep in mind that each instructor, student and class can belong to only one community. If you do not wish to use communities, all of your accounts and classes must reside in the default community.



### 3.6 Class Management

Class information is entered into the NETLAB+ system using the **Manage Classes** function. You can place your students into teams to share lab time when needed. See the Manage Classes section of the <u>NETLAB+ Administrator Guide</u> for details on selecting appropriate settings for a class. (see picture on next page).

Class Name	CCNP Fall Class		
Lead Instructor(s)	Jane Doe		
Global Labs	AE CCNA 1 English V3.1		
	AE CCNA 2 English V3.1		
	AE CCNA 3 English V3.1		
	AE CCNA 4 English V3.1		
	AE CCNA Bridge Exams 3.0		
	AE CCNA English V2.1 (retired)		
	AE CCNA Pod Reservations (no labs)		
	AE CCNP BCMSN V5.0 English		
	AE CCNP BCMSN V5.0 Skills Exams English		
	AE CCNP BSCI V5.0 English		
	AE CCNP ISCW V5.0 English		
	AE CCNP ONT V5.0 English		
	AE CCNP Pod Reservations (no labs)		
	AE FNS Combined V1.2 English		
	AE FNS PIX V1.2 English		
	AE FNS Router V1.2 English		
Private Labs	you have no installed private lab content to select		
Starting Date	None ○ Date Jun ▼ 26 ▼ 2008 ▼		
Ending Date	None ○ Date Jun ▼ 26 ▼ 2009 ▼		
Self Study Lab Access			
	Allow teams to schedule lab time		
Predetermined Lab Time Limits	<ul> <li>Enforce lab author's time limits (if any)</li> </ul>		
	O Do not enforce lab author's time limits		
Preferred Maximum Length of Reservation	3.0 hours (community maximum is 4.0 hours)		
Preferred Minimum Time Between Reservations	4 hours (community minimum is 3 hours)		
Console Password (Cisco devices)	cisco		
Enable Password (Cisco devices)	class		
E-mail Configs/Logs	● No ○ To lead instructors upon completion		
Retain Configs/Logs	Instructor-led reservations		
	✓ Individual or team reservations		
Retention Period	1 vear 💌		

# 3.6.1 Self Study Lab Access Options

Instructors may choose to allow individual students and/or student teams to schedule their own lab sessions by selecting **Self Study Lab Access** options. All individuals in the class roster must be assigned to a team in order to use the team scheduling option. See the Manage Classes section of the <u>NETLAB+ Administrator Guide</u> for details.

Self Study Lab Access	Allow individuals to schedule lab time	
	Allow teams to schedule lab time	

# 3.6.2 Restricting Self Study Access

The **Preferred Maximum Length of Reservation** sets the maximum length (in hours) of an individual or team lab reservation. Lab exercises can also have a time limit. The lower of the two times is used. The maximum time lengths of lab reservations for all classes within a community are subject to community maximums, if a community maximum has been set.

Preferred Maximum Length of Reservation	4.0 hours 🔽	(community maximum is 3.0 hours)
Preferred Minimum Time Between Reservations	no preference 1.0 hours	(community minimum is 2 hours)
Console Password (Cisco devices)	1.5 hours 2.0 hours	
Enable Password (Cisco devices)	2.5 hours 3.0 hours	
E-mail Configs/Logs		d instructors upon completion
Retain Configs/Logs	1.0 Houro	servations
	5.0 hours 5.5 hours	m reservations
Retention Period		
	. 6.5 hours	
🕜 ОК	7.0 hours 7.5 hours	
	8.0 hours	

Lead instructors and instructor-led reservations are not bound by this restriction

Use the **Preferred Minimum Time between Reservations** to set the minimum amount of time between successive reservations made by an individual or team. This setting can be used to prevent excessive scheduling of labs. For example, a setting of **2 hours** prevents the same individual or team from scheduling lab exercises less than 2 hours apart. The default value, **no preference** will allow a student or team to make unlimited reservations. The minimum time between reservations for all classes within a community is subject to community minimums, if a community minimum has been set

Lead instructors and instructor-led reservations are not bound by this restriction.

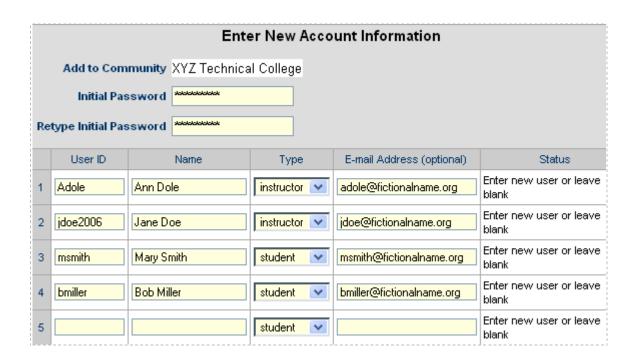
		_	
Preferred Minimum Time Between Reservations	2 hours	×	(community minimum is 2 hours)
	no preference	^	
Console Password (Cisco devices)	1 hour		
Enable Password (Cisco devices)	2 hours		
Eugnie Lassmola (cisco devices)	3 hours		
E-mail Configs/Logs	4 hours		d instructors upon completion
	5 hours		a manactors apon completion
Retain Configs/Logs	6 hours		servations
	7 hours		m reservations
	8 hours		
Retention Period	9 hours	≡	
	10 hours		
🕝 ОК	11 hours		
	12 hours		

#### 3.7 Account Management



Account information for both student and instructor accounts is entered into the NETLAB+ system using the **Manage Accounts** function. At least one instructor account must be setup by the NETLAB+ Administrator in order to access the scheduler for lab reservations.

A student account should be created for each student to allow them to participate in labs as part of an instructor-led session, a team session, or an individual reservation. Please see the Manage Accounts section of the <u>NETLAB+ Administrator Guide</u> for details.



### 3.8 File Management

The File Manager is used to view add, change, or delete configuration files and folders. NETLAB+ can upload and download *configuration files* to devices in the lab. These files are stored in NETLAB+'s *file system*.

Configuration Files contain the actual device configurations.

Ordinary Folders may contain other ordinary folders, configuration folders, and configuration files.

Configuration Folders are special folders used for 'Load All' and 'Save All' operations.

- When you issue a 'Load All' request to NETLAB+, you are requesting that the entire equipment pod be loaded with configuration files from a named configuration folder. Any configuration files whose file name matches the name of the device are loaded into the device. Configuration files whose names do not match a device name are not loaded in a 'Load All' operation.
- When you issue a 'Save All' request to NETLAB+, you are requesting that the configuration of each device in the equipment pod be saved. NETLAB+ will create a configuration folder using the name specified and create a configuration for each device in this folder. The name of each configuration file will match the name of the device from which it was saved.

The top level folders allow for separation between personal and class files. The top level folders cannot be modified.

My Configuration Files							
<ul> <li>Clicking on a folder file changes the current folder</li> <li>Olicking on a configuration file opens the file for viewing or editing</li> </ul>							
Top Level Folders Accessible by jdoe2006							
NAME	TYPE						
🛅 My Personal Folder (jdoe2006)	folder						
🖿 My Class Folders	folder						
Due to access restrictions, you can not create, modify or delete files and folders here.							
Return to MyNETLAB							

Selecting the **My Class Folders** link will display file folders for shared files and system files for each class. Here we'll select the shared files folder for the CCNP Fall Class

My Class Folders (jdoe2006)	
NAME	TYPE
🔁 go up one level	folder
CCNA 101 Shared Files	folder
CCNA 101 System Files	folder
CCNP Fall Class Shared Files	folder
CCNP Fall Class System Files	folder
🗖 fall cona Shared Files	folder
ENS Class Shared Files	folder
💼 FNS Class System Files	folder
ENS review class Shared Files	folder
ENS review class System Files	folder
💼 spring cona Shared Files	folder
	🏠 My Top Level Folders
Due to access restrictions, you can not create, modify on here.	r delete files and folders

The files in the class shared folder may be accessed by the students enrolled in the class. Students may view files, copy files, and load devices with configuration files and folders. Students do not have access to add, edit or delete items in the class shared folder.

CURREN	CURRENT FOLDER: CCNP Fall Class Shared Files						
SELECT	NAME	TYPE	SIZE	UPDATED			
	🔁 go up one level						
	🚱 Configs Exercise 1	config folder		Fri Feb 10, 2006 11:13AM			
	🚱 Configs Exercise 2	config folder		Fri Feb 10, 2006 3:26PM			
	😵 CCNP Test Commands	config	26	Thu Feb 9, 2006 11:36AM			
	😵 R1	config	813	Fri Feb 10, 2006 3:16PM			
<- per	<- perform action on this folder -> 🗸 Go 🛛 🖓 My Top Level Folders 🔗 Refresh List						

#### 3.9 Student Assessment

The NETLAB+ Log Viewer allows an instructor to review the final configuration files and device output (logs) from a lab reservation. Using this tool, an instructor can rapidly assess how a student or team arrived at a solution. NETLAB+ records every keystroke and router output of lab sessions. The instructor may also receive this information by email.

Log Viewer MyNETLAB Logout		INSTRUCTOR
Summary	SUMMARY	
Command Index	Reservation ID	892
-	Date/Time	Mon Feb 6, 2006 6:00PM
Final Configs	Class	CCNP Fall Class
o R1	User Name	Mary Smith (msmith)
o R2 o R3	Status	completed
Session Logs		
o R1 o R2 o R3	Use the navig	ation links on the left to see the details of this lab.
de Back		

For routers, switches, and firewalls, NETLAB+ provides a command index. The index lists the sequence of commands that were entered during the lab, across all devices, in chronological order. You may click on each command the view the resulting output in the corresponding log file. This tool sorts through all logs, highlights the commands entered by the student, and allows you to quickly assess the students work.

The following example demonstrates the configuration of a serial link. Router R1 was configured first, followed by R2. Student "jsmith" did all of the work, and it took him about 2½ minutes. By clicking on the "ip address" in the command index, NETLAB+ automatically loads the session log for R2 into the bottom window and advances to the "ip address" command. NETLAB+ automatically highlights all user input. By clicking on the last "no shut" command, you could easily determine that the link came up and the student has successfully accomplished the task.

Summary	COMMAND	INDEX				
Command Index	H:M:S	USER	DEVICE	COMMAND		
	00:13:03	jsmith	R1	ena		
Final Configs	00:13:07	jsmith	R1	conf t		
o R1	00:13:17	jsmith	R1	hostname R1		
o R2 o R3	00:13:28	jsmith	R1	int serial 0		
	00:13:54	jsmith	R1	ip address 10.0.0.1 255.255.255.0		
Session Logs	00:14:04	jsmith	R1	clock rate 56000		
o R1	00:14:10	jsmith	R1	no shutdown		
o R2 o R3	00:14:11	jsmith	R1	ena		
U KJ	00:15:53	jsmith	R2	ena		
	00:15:57	jsmith	R2	conf t		
🖕 Back	00:16:10	jsmith	R2	hostname R2		
	00:16:17	jsmith	R2	int serial 0		
	00:16:35	jsmith	R2	ip address 10.0.0.2 255.255.255.0		
	00:16:42	jsmith	R2	no shut		
	00:17:52	jsmith	R2	end		
	Section los for <b>P2</b> (nortial)					
	Session log for R2 (partial) R2 (config-if)#ip address 10.0.0.2 255.255.255.0					
	R2 (config-if) #10 autress 10.0.0.2 255.255.255.0 R2 (config-if) #no shut					
	R2 (config-if) #end					
	R2#	1. 29	V9_5_4	CONFIG I. Configured from some		
ł	00:13:3	T: 40	15-5-0	CONFIG_I: Configured from cons		

### 3.10 Host Curriculum



NETLAB<sub>AE</sub> can provide web hosting for the Cisco Networking Academy curriculum. Administrators can install and serve Cisco Networking Academy curriculum modules on the NETLAB<sub>AE</sub> system. The currently installed curriculum modules are displayed.

The following curriculum has been authorized for your community.

CL	CURRICULUM LIST							
	SUBJECT	LANGUAGE	COMMENTS					
C	CCNA Exploration Routing 4.0	English						
C	CCNA1 version 3.1	English						
C	Networking for Home and Small Businesses 4.0	English						

Please refer to the <u>NETLAB+ Administrator Guide</u> for details.

### 3.11 Academy Sharing Portal



The NETLAB<sub>AE</sub> license allows your Academy to share access to your system with other Cisco Networking Academies. You can also charge cost recovery (within the guidelines of the Cisco Networking Academy Program).

Participation in the sharing portal is optional. This service is provided at no additional cost to NETLAB<sub>AE</sub> customers with a current maintenance agreement. Academies that are not current on their maintenance agreement will need to update their maintenance agreement in order for their information to be displayed on the portal.

Hosting Academies								
The Academies below have indicated that they are willing to share time on their NETLAB <sub>AE</sub> system. Please direct inquiries to the contacts listed below.								
Academy Name	Pod Types Available	Contact Information	Comments					
Generic University	Basic Router Pod v1 (no PCs) Advanced Router Pod	i Jane Doe janedoe@fictionalname.net 555-5555	We charge a small cost recovery fee that is based on the total number of participating Academies. Our goal is to keep the cost below \$125 USD per year.					

A complete list of participating Academies is available on the Academy Sharing Portal.

#### 3.12 Web-Based Administration

The web-based interface allows the administrator to easily monitor and maintain the NETLAB+ server and devices.



### 3.12.1 Pod Management

New pods are added to NETLAB+ via the **Equipment Pods** administrator page. Information for each pod is displayed.

EXISTING PODS (clic	ck on the GO button:	s to manage a pod)							
	OD TYPE	POD NAME	STATUS	ACTIVITY					
	UTER POD 3 Routers	POD 1	OFFLINE	IDLE					
	D ROUTER POD Frame / ISDN / Dial	Atlantia	OFFLINE	IDLE					
3 52	D SWITCH POD 3 Routers 5 Switches	Pacifica	OFFLINE	IDLE					
🔍 4 🚝	ITCH POD 1 Router 2 Switches	Redstar	OFFLINE	IDLE					
	Y ROUTER POD Prirewall Routers PCs & Servers	Galactica	ONLINE	IDLE					
	Y PIX POD 2 PIX Firewalls 2Cs & Servers	Pegasus	ONLINE	IDLE					
🕂 Add a Pod	🕆 Add a Pod 🛛 🖑 Take All OFFLINE 🛛 🟠 Bring All ONLINE 🛛 🧇 Back								

The **Pod Management** page to displays detailed information and the high-level settings for each device, PC and control switch.

POD 5	- STATUS										
POD	ID POD	NAME	ST	ATUS	ACTIVITY			POD TYPE			
5 Galactica		actica	OFFLINE		IDLE		2 Firewall Routers PCs & Servers				
POD 5 - ROUTERS, SWITCHES, AND FIREWALLS (click on the GO buttons to reconfigure devices)											
GO	NAME	-	TYPE	ACCESS PORTS				SOFTWARE IMAGE			
٩	🔀 ROUTEF	R1 Cisco	2621 XM	AS 2 PORT 1	SOD 3 OUTL	ET 1	c2600-ad	vipservicesk9-mz.123-7.T7.bin			
2	🔀 ROUTEF	R2 Cisco	2621 XM	AS 2 PORT 2	SOD 3 OUTL	ET 2	c2600-advipservicesk9-mz.123-7.T7.bin				
POD 5	- PCs AND SE	RVERS (o	lick the GC	) buttons to reco	nfigure)						
GO	NAME	PC	ID	TYPE	ACCESS	CON	TROL IP	OPERATING SYSTEM			
٩	🗐 вв	2	ST	ANDALONE	VNC	169.	254.0.2	Windows XP			
٩	PC_1	3	ST	ANDALONE	VNC	169.	254.0.3	Windows 2003 Server			
9	🗐 IS_1	4	ST	ANDALONE	INDIRECT			Linux			
9	📮 PC_2	5	ST.	ANDALONE	VNC	169.	254.0.5	Windows 2003 Server			
٩	IS_2	6	ST.	ANDALONE	INDIRECT			Linux			
POD 5	- CONTROL S	WITCH (cl	ick on the (	GO button to rec	onfigure contr	ol swite	ch paramete	ers)			
GO	SWITCH ID	POD POR	T RANGE	BASE VLAN	VLAN POOL						
٩,	📑 3 1-10		140	140-146							

Pod management options provide a convenient means to bring a pod online, test a pod, provide cabling information and remove a pod from the system.

合 Online	Bring this pod ONLINE and make it available for reservations.
<b>小</b> Test	Tell me if this pod is working properly.
Cable	Show me how to cable this pod.
📟 Delete	Remove this pod from NETLAB.

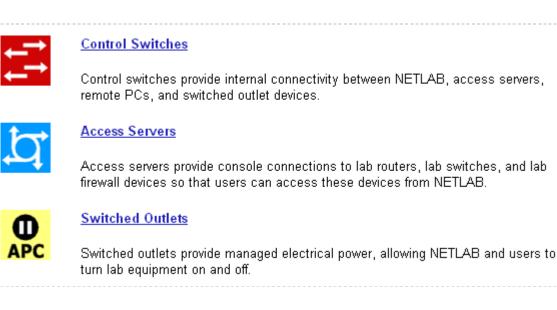
Built-in diagnostics help you get your equipment pods up and running quickly.

Pod Test NETLAB 3.6.0										
Admin				administrator						
TESTING POD 5										
DEVICE	TYPE	TEST	STATUS	DETAILS						
Control Switch 3	Catalyst 3550-24		PASSED	3 test(s) passed, device looks good						
	Cisco 2621XM	CONSOLE		recover console test						
ROUTER2	Cisco 2621 XM	CONSOLE		recover console test						
В	STANDALONE		PASSED	2 test(s) passed, device looks good						
PC_1	STANDALONE		PASSED	2 test(s) passed, device looks good						
IS_1	STANDALONE		SKIPPED	<ul> <li>This PC is not managed by NETLAB</li> <li>It is assumed to be working</li> </ul>						
PC_2	STANDALONE		SKIPPED	This PC is administratively OFFLINE						
<b>I</b> s_2	ABSENT		SKIPPED	<ul> <li>This PC is not implemented</li> </ul>						
[00:07] PC3: Testing rem [00:07] PC3: Pinging PC = [00:05] PC2: Testing rem [00:05] PC2: Pinging PC = [00:03] CS3: Applying pc	POD TEST LOG  [00:07] PC3: Testing remote PC software and API - PASS [00:07] PC3: Pinging PC at 169.254.0.3 - PASS [00:05] PC2: Testing remote PC software and API - PASS [00:05] PC2: Pinging PC at 169.254.0.2 - PASS [00:03] CS3: Applying pod VLAN map on control switch 3 - PASS [00:03] CS3: Setting up VLAN pool on control switch 3 - PASS									
	TESTING IN PROGRESS									

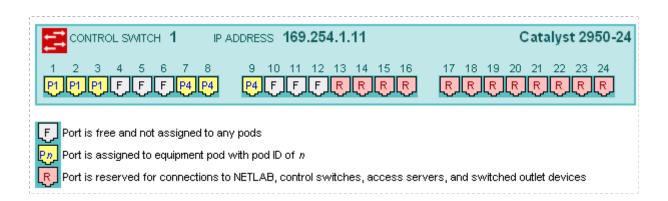
IMPORTANT: Use the STOP button to the right if you want to stop the pod test.

### 3.12.2 Control Device Management

NETLAB+ provides configuration tools that help administrators setup their *control devices*. Control devices are explained in section 0. Configuration of your access servers and control switches is performed automatically using SNMP.



Control devices can now be managed individually. You can add, change, or delete control switches, access servers, and switched outlet devices as needed.



Several management options are available for each control device:

- Allows you to configure IOS software or switched outlet devices. NETLAB+ now automates many configuration tasks using SNMP.
- **Perform** a test to determine if the control device is configured and working properly. *Screen shot.*
- Edit the information for a control device, such as switch type or reserved port assignments.
  - Belete
     Remove a control device from NETLAB+.

### 3.12.3 Lab Designer



The Lab Designer provides a means of creating a series of custom laboratory exercises that may be made available for class use. The Lab Designer tool allows input of user-supplied information that may include documentation files (PDF, DOC, RTF or TXT format), images (GIF, JPEG or

PNG format) and configuration files for each lab exercise.

You may select one of your current Academy pod topologies, or a custom pod that has been installed on your system using the **Pod Designer** (see below).

The Lab Designer builds a *Lab Design File* (\*.nlx) which contains all user-supplied data. After a lab design file has been built and exported, it may be uploaded to the system by the Administrator and made available for use.

ab Desig										INSTRUCT(
IYNETLAB	Logo	out								I Japezo
Name Build Committe				d Author II	)	Global	ID –		File Size	Last Modified (y-m-d h:m:s)
Fall CCNA (	Class	1	No	JDOE200	6 00CO	_F06B_B5E7	_44E	3A_64B4	618,062	2006-07-16 19:14:02 UTC
General Documents Image			Image	is Co	onfigs	Labs		Builds		
General S	etting	s								
			Name	Fall CCN	A Class					
Description				Lab Exer	cises fo	r Fall CCN/	A CI	ass		
Author				Jane Doe						
		Org	anization	Fictional Name University						
		1	Copyright	Copyright © 2006, Fictional Name University						
		Sup	port URL	http://www.fictionalname.org/						
	N		Comment							
	Modific	ation F	<sup>D</sup> assword	not requir	red					
	Instal	lation F	Password	not required						
	CI	loning l	Permitted							
	Cle	oning F	assword	not required						
				Global						
M	anaged	Conte	nt (NDG)							

Documentation files (PDF, DOC, RTF or TXT format) may be added to the lab design file and be associated with a lab exercise. A lab document may be associated with more than one lab exercise.

(	eneral Documents		Images	Configs	Labs	Build	ls	
	Document	\$						
		File Name		Тура	e	Size	References	Remove
	🖸 lab_1.1_i	intro.pdf	Adobe PDF D	ocument	193,782 1		in use	
	Iab_1.2_0	configuration.pdl	F	Adobe PDF D	ocument	193,782 1		in use
	🖸 lab_1.3_t	troubleshooting.p	odf	Adobe PDF D	ocument	193,782	1	in use
	581,346 byte	es in 3 file(s)						
	👍 Add Do	cument						

Image files (GIF, JPEG or PNG format) may be created and added to the lab design file to reflect exercise-specific information. An image may be associated with more than one lab exercise. Alternatively, you may use the default image associated with the pod design.

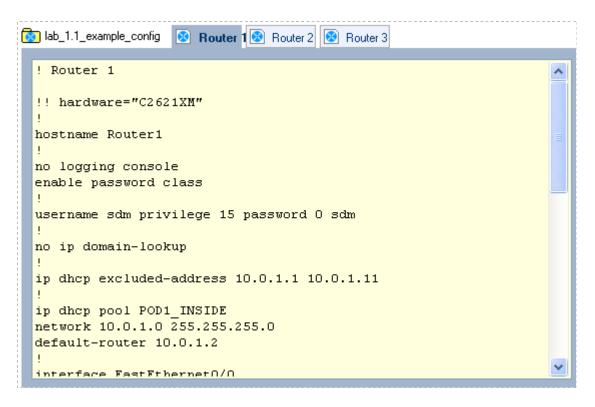
*Hotspots* are clickable regions that may be set to define areas on the topology image, which may be selected to access the device represented during a lab reservation. See the Pod Designer section below for further discussion of hotspots.

General	Documents	Images	Configs	Labs	Bui	lds			
Images									
	File Name				Size	Hots	spots	References	Remove
O lab_1.1.	Iab_1.1.gif			Graphic Interchange Format			! set	1	in use
O lab_1.2.	gif		Graphic Intercha	9,952	<b>o</b>	ione set	1	in use	
O lab_1.3.	gif		Graphic Interchange Format		9,952	•	lset	1	in use
29,856 byte	es in 3 file(s)								
👍 Add Ir	nage								

Configuration folders may be added to the lab design file using the **Configs** tab. The configuration folder may be associated with more than one lab exercise.

General	ieneral Documents		Configs	Labs	Builds						
Preset Co	Preset Configuration Folders										
	Folder Name		References	Remove							
🔯 lab_1.1	_example_confi	g	1	in use							
🛛 🔯 lab_1.2	2_config		1	in use							
👍 Add Co	onfig Folder										

Configuration folders contain configuration files specific to the devices in the topology that can be loaded at the start of the lab reservation.



A series of lab exercises are easily added to the lab design using the **Labs** tab. Each lab exercise may be assigned to any available pod-type.

eneral Documents Images		Configs Labs	Builds
Lab Li	st		
Index		Pod Type	
1	1.1 Introduction to routers		AE Basic Router Pod V2
2	1.2 Configuration Basics		AE Basic Router Pod V2
3	1.3 Troubleshooting		AE Advanced Router Pod V1
👍 Ad	d Lab		

Options are selected for each lab exercise. Lab documents, images and configuration folders may be associated with the lab exercise by selecting the appropriate settings on the page.

Lab 1.1 Introduction to	routers
Global Lab ID	JDOE2006_00C0_F06B_B5E7_44BA_64B4_0001
Index	
Lab Name	1.1 Introduction to routers
	(required)
Pod Type	AE Basic Router Pod V2
Time Limit	50 minutes 🛛 👻
Lab Document	lab_1.1_intro.pdf
Topology Image	lab_1.1.gif
Preset Configuration	lab_1.1_example_config 💌
Assessment	☑ always load the specified preset configuration
Options	disable lab preview feature
	disable lab selection from ILT exercise tab
	disable configuration load tab and features
	disable configuration save tab and features
	disable the action tab and its features
	disable automated scrub feature from action tab
	disable password recovery feature from action tab
	disable power control features from action tab
VLAN Map	💿 use pod default
	O custom map
Alternate Device	• use pod device names
Names	O custom names

### 3.12.4 Pod Designer



The addition of the Pod Designer feature brings a completely new level of flexibility to the NETLAB+ system. The Pod Designer is used to create custom pods.

The maximum number of pods that may be included on a single NETLAB Academy Edition system has been increased from 10 pods to 12 pods. NETLAB<sub>AE</sub> allows a maximum of two of the 12 pods to be custom pods created with the Pod Designer.

The Pod Designer builds a *Pod Design File* (\*.npd) which contains all user-supplied data. After a pod design file has been built, it may be installed in the NETLAB+ system database by the Administrator and made available for use. Pod design files may also be exported and installed on other NETLAB+ systems.

yNETLAB	Logout						🚼 jdoe2	
Name	Build Com	mitted Auth	ior ID	Global ID	File	Size	Last Modified (y-m-d h:m:s)	
Custom Po	1 1 N	lo JDO	E 00C0_F06	B_B5E7_44B7_B7	'2E	832	2006-07-14 15:25:39 UTC	
General	Image	Control	Device	Remote PC	Build		]	
General	Settinas							
		Name Cu	istom Pod 1					
	Desc	ription Ne	w Pod for Fic	tional University	(			
		Author Ja	ne Doe	-				
	Organ	ization Fi	Fictional Name University					
	Co	pyright Co	Copyright © 2006, Fictional University					
	Suppo	rt URL htt	http://www.fictionalname.org					
	Note / Co	mment						
	Modification Pas	ssword no	t required					
	Installation Pas	ssword no	t required					
	Cloning Pe	rmitted No	)					
	Cloning Pas	ssword no	t applicable					
	Removable	(NDG) No	No					
Aca	demy Edition Pod	(NDG) No	No					
	Max per System	(NDG) un	restricted					

The Pod Designer tool includes options to define image files (GIF, JPEG or PNG) to be used as the Default Topology Image (seen on the Topology Tab during a lab reservation) and Scheduler Image (thumbnail display on the Scheduler).

General	Image	Cor	ntrol	Device		Remote PC	Build						
Default	Default Topology Image						Scheduler Image						
	Custom Pod 1												
						Custom	Pod 1	2 Sw	uters itches upport				
	Chevior and Lerio	wlen, or 10 lenie	note access.							_			
	Click im	age to en	large										
File	Name	Туре	Width	Height		File Name		Туре	Width	Height			
custor	mpod1.gif	GIF	550	400		custompod1_sc	:h.gif	GIF	200	50			
🚹 Chai	nge Image	e		🚹 Change Ima	ge 🧧	🛥 Clea	r Image						

All necessary control device settings are entered into the **Control** tab.

General	Image	Control		Device	Remot	e PC	Bui	ild	
Control Se	ettings								
		Server Ports	4						
	Swit	ched Outlets	4						
Cor	nsective Control	Switch Ports	5						
		VLAN Pool	3						
	Defeative All Mare		+0	+1	+2		+3		
		JEYEAN Mar	AN Mar		OFF	OFF	VLAN	A	VLAN B
	Default VLAN M			+4					
				VLAN C					

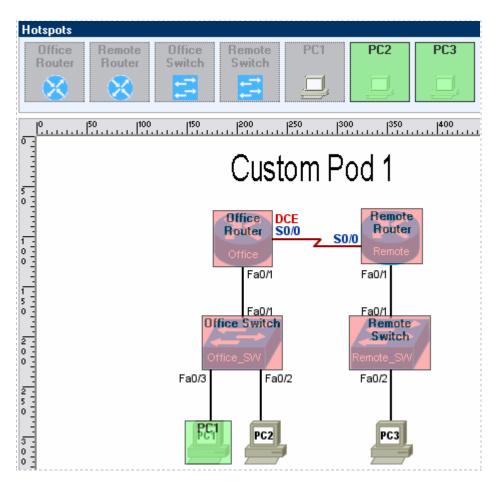
Lab devices in the topology are defined on the **Device** tab section of the Pod Designer.

General Ir		Image		Control	Device		Remote PC	note PC Build						
Devices														
Ec	dit Index Type Name			Hotspot		CS +	AS +	SO +	INX	Cables				
1	ß	1	$\otimes$	Remote Office_SW		176,7	3,235,132		0	0	0	No	view/set	
/	ß	2	$\otimes$			324,7	2,383,131		1	1	1	No	view/set	
1	ß	3	ţ,			165,1	81,244,232		2	2	2	No	view/set	
1	ß	4	ţţ			313,1	82,392,232		4	3	3	No	view/set	
÷	A	dd Dev	vice	🖲 Se	et Hotspots									

Remote PCs are defined on the **Remote PC** tab.

6	ieneral		Image	Control	Device		Remote PC	Build
	Remo	ite PC	;					
	Edit	Index	Icon	Name			Hotspot	
	ß	1		PC1		147,2	81,196,331	
	ß	2		PC2		205,2	81,253,331	
	ß	3		PC3		331,2	81,377,332	
	-{	dd PC		Set Hotspots				

Both the Pod Designer and Lab Designer feature a way to create *Hotspots* on topology images. Hotspots are clickable regions that may be set to define areas on the topology image, which may be selected to access the device represented during a lab reservation. Hotspots are dragged onto the topology image, placed, and sized by the user. In this example, hotspots have been set for the first five devices but have not yet been set for PC2 or PC3.



#### 3.12.5 Automatic System Backups

NETLAB+ Central Services stores backup files of the data necessary to rebuild your NETLAB+ system, to be used only in the case of a catastrophic event such as system disk failure. System backups will be done transparently by the NETLAB+ system, provided that Backup Service has been selected.



NETLAB stores its data in an SQL database. The NETLAB backup service will send a daily backup of the database to the NETLAB central support site. This information can be used to reconstruct your NETLAB system in the event of a hard disk failure.

The following table list the backups on file with the NETLAB central support site. The support site retains the last 5 backups.

i .				
i.	Backups On File With (	Central Support Si	te	
1	Date/Time (UTC)	Backup ID	Size (Compressed)	
1	2009-02-10 09:14:29	252112	99566	
1	2009-02-09 09:14:29	251956	99434	
i.	2009-02-08 09:14:30	251807	99440	
i.	2009-02-07 09:14:30	251655	99433	
	2009-02-06 09:14:30	251504	95431	

### 3.12.6 Automatic Software Updates



NETLAB+ uses the Internet to download and upgrade the system software if Software Update Service is enabled. Software Update Service will contact Central Support on a regular basis. If a software upgrade is available, it will be downloaded and installed when the lab is

not in use.

#### 3.12.7 Automatic Time Synchronization



NETLAB+ Time Service will update its system clock on a daily basis, if Time Service is enabled. The clock is synchronized with NETLAB+ Central Services to ensure that the NETLAB+ server maintains accurate time settings.

## 4 How Does NETLAB+ Operate?

The NETLAB+ server can best be described as a *proxy server*. All connections to lab equipment flow through the NETLAB+ system.

The NETLAB+ server has two Ethernet network interfaces:

- The *outside* interface (Ethernet 0) attaches to your network and faces towards lab users.
- The *inside* interface (Ethernet 1) attaches to a NETLAB+ control switch and faces your lab equipment and various control devices.

All user connections are proxied (not routed) between the outside interface and the inside interface. No connections are allowed unless the user is attending an active lab reservation.

Because all connections are proxied (not routed), you only have to open one IP address and two TCP ports to provide access to NETLAB+ and all of the lab equipment behind it.

## 4.1 **Ports and Firewall Requirements**

NETLAB+ only requires one IP address and three inbound TCP ports for all inbound connections. NETLAB+ also initiates outbound traffic on ports that are normally open.

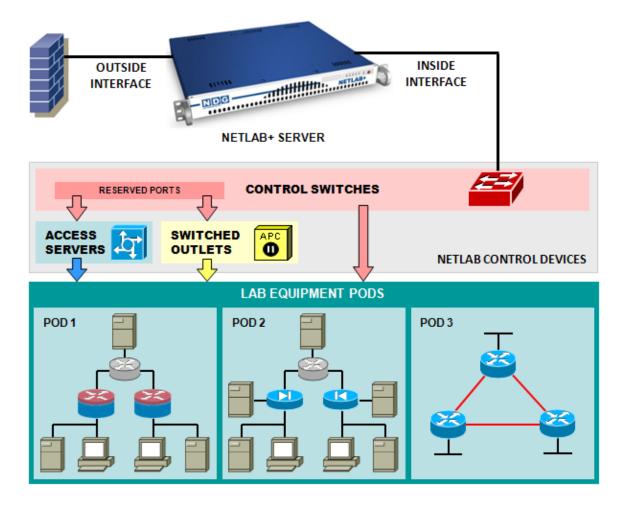
	Outside to Inside Firewall Requirements							
TCP 80	Provides HTTP access to the NETLAB+ web interface.							
TCP 2201 (or selected alternate(s))	Factory default setting which provides remote access for proxied connections to lab equipment. Proxy servers are not supported. The administrator may change this port and/or add additional ports for remote users/sites that block port 2201 outbound.							
TCP 22	Provides SSH for NDG technical support. Contact NDG technical support to obtain the source IP address.							

Inside to Outside Firewall Requirements							
TCP 80	Allows the NETLAB+ server to connect to NETLAB+'s central support services (time, status, backup, software upgrades).						
UDP 53	Provides DNS lookups. You do not have to open UDP 53 in the firewall if you configure NETLAB+ to use a local DNS inside the firewall.						
TCP 25	Provides SMTP outbound mail. You do not have to open TCP 25 in the firewall if you configure NETLAB+ to use a local SMTP mail server inside the firewall.						
PING	NETLAB+ uses ICMP echo for some diagnostic tests, although this is not critical to its operation.						

# 4.2 The Control Plane

The NETLAB+ *control plane* forms the foundation needed to interconnect various components of the NETLAB+ system. The control plane consists of devices that are required in order for NETLAB+ to function, but are not accessible to students and instructors.

Control devices may be control switches, access servers, or switched outlet devices.



*Control switches* provide internal connectivity between NETLAB+, access servers, remote PC's, and switched outlet devices. The control switch also provides a network path for NETLAB+ to download IOS images to Cisco lab devices in the event flash has been erased (or the correct image is not installed).

Access servers provide console connections to lab routers, lab switches, and lab firewall devices so that users can access these devices from NETLAB+. 8/25/2009 Page 53 of 56 *Switched outlets* provide managed electrical power, allowing NETLAB+ and users to turn lab equipment on and off.

NETLAB Academy Edition<sup>®</sup> users may refer to the Port Requirements Reference Table (below) for the control device port requirements of each pod type. Each pod type requires control switch ports, access server ports, and switched outlets.

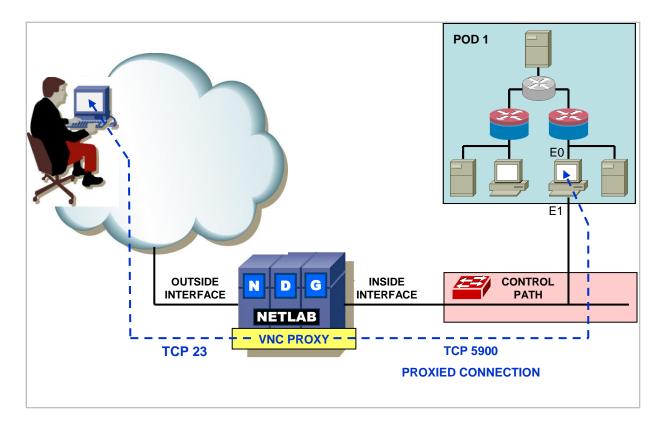
Port Requirements Reference Table							
Pod Types	Cont	rol Switch	Access Server	Switched			
	Pod Ports	<b>Reserved Ports</b>	Ports	Outlets			
Basic Router Pod	3	0	3	3			
Basic Switch Pod	3	0	3	3			
Advanced Router Pod	3	0	3	3			
Advanced Switch Pod	8	0	8	8			
Security Router Pod (FNSR)	10	3	2	2			
Security PIX Pod (FNSP)	14	3	2	2			
CCNA 2.1 Pod	6	0	6	6			
Custom Pod (NETLAB <sub>PE</sub> )	As needed based on your unique requirements						

Control switch ports are broken down into *pod ports* and *reserved ports*.

*Pod ports* connect lab equipment to NETLAB+. During normal operation, pod ports are automatically placed in unique or common VLANs to simulate one or more Ethernet segments required by the topology of the pod. In the event that NETLAB+ must download an IOS image to a lab device, NETLAB+ will temporarily place the device in VLAN 1 so that it can access the NETLAB+ TFTP server. Pod ports must be consecutive and reside on the same switch. A single control switch can have pod ports for several pods, as long as all pod ports are consecutive on the switch.

The *reserved ports* on a control switch provide the framework to interconnect NETLAB+ and control devices. Reserved ports are usually trunks or access ports in VLAN 1, but may be used for other functions as well. A reserved port is never allocated to equipment pods, thus the name "reserved".

Reserved ports are also used by standalone remote PCs in conjunction with Virtual Network Computing (VNC). VNC provides a method to remotely access the keyboard, video, and mouse. A remote PC that offers VNC typically has two network interfaces. One interface connects to the lab topology; the other connects to a reserved port on a control switch. The VNC connection traverses the control plane and is proxied back to a terminal application on the user's workstation.



The installation of the devices of the NETLAB+ control plane is explained in detail in the "Installing the Control Plane" section of the <u>NETLAB+ Installation Guide</u>.

## 5 **NETLAB+** Documentation Resources

Documentation resources include the guides listed below. These guides and others may be accessed from the <u>NETLAB+ Documentation</u> page. Additional resources are available on the <u>NETLAB+ Support</u> page.

- <u>NETLAB+ Instructor Guide</u>
- <u>NETLAB+ Student Guide</u>
- <u>NETLAB+ Installation Guide</u>
- <u>NETLAB+ Administrator Guide</u>
- <u>NETLAB+ Remote PC Guide for VMware Server Implementation Using VMware ESXi</u> Version 3.5
- NETLAB+ Remote PC Guide for VMware Server Implementation Using VMware Server 2.x
- <u>NETLAB+ Remote PC Guide for VMware Server Implementation Using VMware Server 1.x</u> and <u>GSX</u>
- <u>NETLAB+ Remote PC Guide for Standalone Implementation</u>
- <u>NETLAB+ Pod Design Guide</u>
- <u>NETLAB+ Lab Design Guide</u>
- <u>NETLAB+ Product Summary</u>

NETLAB Academy Edition<sup>®</sup> users may refer to the guide written specifically for the podtype they plan to install. Pod-specific guides include:

- <u>NETLAB<sub>AE</sub> Multi-Purpose Academy Pod (MAP)</u>
- <u>NETLAB<sub>AE</sub> Network Fundamentals Pod (NFP)</u>
- <u>NETLAB<sub>AE</sub> Basic Router Pod Version 2 (BRPv2)</u>
- <u>NETLAB<sub>AE</sub> Basic Router Pod Version 1 (BRPv1)</u>
- <u>NETLAB<sub>AE</sub> Cuatro Router Pod (CRP)</u>
- <u>NETLAB<sub>AE</sub> Cuatro Switch Pod (CSP)</u>
- NETLAB\_AF LAN Switching Pod (LSP)
- <u>NETLAB<sub>AE</sub> Network Security Pod (NSP)</u>
- <u>NETLAB<sub>AE</sub> Basic Switch Pod Version 2 (BSPv2)</u>
- <u>NETLAB<sub>AE</sub> Basic Switch Pod Version 1 (BSPv1)</u>
- NETLAB<sub>AE</sub> Advanced Router Pod (ARP)
- <u>NETLAB<sub>AE</sub> Advanced Switch Pod (ASP)</u>
- <u>NETLAB<sub>AE</sub> Security Router Pod (SRP)</u>
- <u>NETLAB<sub>AE</sub> Security PIX Pod (SPP)</u>